

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 07th day of May' 2024

C.G.No.161/2023-24/Tirupati Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
 Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao **Member (Finance)**
Sri. S.L. Anjani Kumar **Member (Technical)**

Between

Sri. J. Bhanu Prakash & Another, D.No.10-57/1,
Kammappalli (V), Cherlopalli (P), Chittoor Dt. Complainants

AND

1. Dy. Executive Engineer/O/Chittoor Town
2. Executive Engineer/O/Chittoor Town Respondents

This complaint came up for final hearing before this Forum through video conferencing on 07.05.2024 in the presence of the respondents and the complainants remained absent and having considered the complaint and submissions of both the parties, this Forum passed the following:

ORDER

01. The complainants filed the complaint stating that they applied for agricultural service connection for which the neighbours objected



and on that ground the respondents refused to release service connection.

- 02.** The said complaint was registered as C.G.No.161/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that to release the service connection to the complainants the service line is to be laid by erecting poles in the neighbouring land and the neighbouring land owner did not agree for erection of poles and they issued notice to the complainants asking them to clear the objection for execution of work but there was no response from the complainants.
- 03.** Complainants absent. Heard the respondents through video conferencing.
- 04.** During the course of enquiry the complainants remained absent and there was no representation for them. It seems that the complainants have no interest to prosecute their complaint. Hence, the complaint is dismissed for default. There is no order as to costs.
- 05.** The complainants are informed that if they are aggrieved by the order of the Forum, they may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the



date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 07th day of May'2024.

Chinty 07/5/24

CHAIRPERSON

Ramachandra Rao
Member (Finance)
03/05/2024

[Signature]
Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot

No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

Chinty